

Emmanuel Onukwue

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IT Manager / Lead

I am a results-driven IT professional with proven experience leading technology teams, optimizing IT operations, and delivering secure, scalable infrastructure solutions. Skilled in aligning IT strategies with business objectives, I ensure system availability, regulatory compliance, and digital transformation within financial services. I bring hands-on expertise in infrastructure, cybersecurity, enterprise applications, and cloud solutions to drive operational efficiency and customer satisfaction.

Skills

- IT Operations & Infrastructure Management
- Cybersecurity & Regulatory Compliance (PCI DSS, ISO 27001, GDPR)
- Cloud Services (AWS, Azure)
- Enterprise Applications (ERP, CRM, Core Banking Systems)
- Team Leadership & Staff Mentorship
- Project Management & Digital Transformation
- Process Automation & Cost Optimization
- Strong Communication & Stakeholder Collaboration

Experience

ICT Lead & Administrator

Samcham Holdings Limited - Mar. 2024 - Present

- Lead daily IT operations, managing infrastructure, hardware, software, and network services.
- Oversee cybersecurity protocols and compliance, enhancing system protection and data security.
- Supervise and mentor IT support staff, allocating tasks and reviewing performance to align with business needs.
- Planned and executed IT projects, including system upgrades and integrations, delivering solutions on time.
- Supported HR with workflow app development and maintained cross-departmental IT support.

Head Admin.

OSHAssociation UK - Feb. 2017 - Dec. 2023

- Delivered hands-on IT support across multiple departments, ensuring system uptime and resolving technical issues.
- Monitored and maintained enterprise applications to support business-critical functions.
- Collaborated with management to identify opportunities for automation and process improvements.

Volunteer IT & Technology Specialist

The Church of Jesus Christ of Latter-day Saints - Jun. 2018 - Dec. 2022

- Coordinated technology use among volunteers, ensuring effective communication and system usage.
- Trained peers in IT-related tasks, networking, and leadership, improving overall efficiency.
- Strengthened organizational operations through data tracking and digital tools adoption.

Education

Bachelor of Science in Computer Science

Brigham Young University, Idaho – 2026

National Diploma in Computer Accounting

SIIT, India – 2016

Certifications & Training

- Cybersecurity & Data Protection (PCI DSS, ISO 27001, GDPR)
- AWS & Azure Cloud Fundamentals
- IT Project Management